



FESTIVAL FAMILY OF VOLUNTEERS JOB DESCRIPTIONS

French Quarter Festival offers ten different volunteer jobs PLUS the Green Team. We invite individuals, groups, and students (16+) to join the Festival Family of Volunteers. Anyone needing service hours is encouraged to participate. Be sure to create a [volunteer profile](#) and contact volunteers@fqfi.org with questions.

VOLUNTEER PERKS

- A limited edition collectible volunteer shirt, to be worn while volunteering.
- \$10 in merchandise and beverage tickets, per volunteer, upon completion of shift.
- A Volunteers-only Blue Bike promo code to help get to and from the Fest!
- Having a hand in preserving Louisiana culture while keeping the Festival free!
- Tons of appreciation from the community and Festival staff!

JOB DESCRIPTIONS

SURVEY TAKER

[FESTIVAL-WIDE]

Volunteers are needed to conduct visitor surveys. Each survey consists of approximately 26 questions and takes approximately five minutes to complete. This job requires an outgoing personality and standing for the duration of the shift.

Each year French Quarter Festival and The University of New Orleans collaborate on a survey questionnaire. The results from this survey are crucial for our economic impact study and help us to continue presenting our festivals each year.

BEER BOOTH *21+ Age Requirement

[FESTIVAL-WIDE]

Volunteers will be asked to pour drinks and/or pass them to paid cashiers. They may also be asked to help restock beverage inventory during their shift and may occasionally be asked to lift up to 15 pounds. This job may require standing in a small and sometimes wet area for the duration of the shift. *Money handling will not be involved.*

ICED TEA & COFFEE BOOTH

[FESTIVAL-WIDE]

Volunteers will be asked to pour beverages, organize supplies, and assist in all operations of the booth. This job may require standing in a small and sometimes wet area for the duration of the shift. Volunteers may occasionally be asked to lift up to 15 pounds. *Money handling will not be involved.*

INFORMATION BOOTH AND ACCESS CENTER

[CANAL PLAZA/RIVERFRONT]

Volunteers will assist festival goers in answering questions about the event and local area while providing them with programs and other printed material. Volunteers may also be asked to give directions or provide suggestions based on a local's perspective, therefore knowledge about New Orleans, the French Quarter, and the festival are strongly advised.

Additional services will be provided at each info booth this year. Volunteers may be asked to assist attendees with questions about the festival and its accessibility program. Volunteers will help the public understand and navigate the Fest's Accessibility Program offerings. They will assist attendees with questions about the festival and its accessibility options while providing them with programs and other printed material about the event.

INFORMATION BOOTH AND FEST FAMILY CONCIERGE

[BERGER LAWN/RIVERFRONT]

Volunteers will assist festival goers in answering questions about the event and local area while providing them with programs and other printed material. Volunteers may also be asked to give directions or provide suggestions based on a local's perspective, therefore knowledge about New Orleans, the French Quarter, and the festival are strongly advised.

Additional services will be provided at each info booth this year. Volunteers may be asked to assist with supporting the Fest Family VIP members and issuing their credentials.

INFORMATION BOOTH AND VOLUNTEER CHECK-IN

[JAX LOT]

Volunteers will assist festival goers in answering questions about the event and local area while providing them with programs and other printed material. Volunteers may also be asked to give directions or provide suggestions based on a local's perspective, therefore knowledge about New Orleans, the French Quarter, and the festival are strongly advised.

Additional services will be provided at each info booth this year. Volunteers may be asked to assist with the check-in process of fellow volunteers, help them locate booths, and distribute volunteer T-shirts.

FESTIVAL SUPPORT KREWE – VOLUNTEER FLOATER *21+ Age Requirement

[FESTIVAL-WIDE]

Volunteers may be asked to do any of the volunteer jobs at any of the locations. They will serve as floaters who fill in voids from no-shows or unforeseen gaps in scheduling. Volunteers may be asked to serve alcohol, therefore this position requires volunteers who are 21+. This job may require standing for the duration of the shift.

MERCHANDISE BOOTH SALES

[PALM LAWN/JACKSON SQ/NOJM]

Volunteers will help customers, restock inventory, and keep booths clean and organized. Sales experience is preferred but not required – just be sure to bring lots of smiles and a great attitude! This job requires standing in a small area for the duration of the shift.

GREEN TEAM

[FESTIVAL WIDE]

The Green Team volunteers are essential in keeping our site clean! Volunteers will be stationed at one of many 'Sorting Stations' that collect compost, recycling, and trash. Volunteers will help ensure that there is no contamination between waste streams and that the public is engaged with the system. This dynamic role is a great fit for larger groups! Reach out to volunteers@fqfi.org if your group would like to participate.

All volunteers must be 16 years or older and will be required to sign a release waiver.

For more information visit www.fqfi.org/volunteers/ or contact volunteers@fqfi.org.